

Questions 176-180 refer to the following e-mails.

E-mail

To	Daniel Palmer <dpalmer@tmail.net>
From	Irene Tucker <itucker@delsurtravel.com>
Date	October 22
Subject	Congratulations! Your itinerary is complete!

Thank you for choosing Del Sur Travel to book your stay here in sunny San Diego. The details of your stay here are as follows:

Lodging: Angeles Hotel in Historic Old Town – 1 Deluxe King; 1 Deluxe Double
Check-in: After 3 P.M. on October 28
Check-out: Before 1 P.M. on October 31

Planned Activities
October 29: Family Day Pass (2 adults, 2 children) to Agua World (Free shuttle service provided)*
October 30: Guided Walking Tour (2 adults, 2 children) of Historic Old Town
*Shuttle departs from each point every 30 minutes.

Thank you for choosing Del Sur Travel! Please feel free to contact us if you need to make any changes to your itinerary. Please note, however, that any changes made less than three days before your scheduled trip will incur a service fee.

Sincerely,

Irene Tucker
Del Sur Travel Agent

To: Irene Tucker <itucker@delsurtravel.com>
From: Daniel Palmer <dpalmer@tmail.net>
Date: October 26
Subject: Re: Congratulations! Your itinerary is complete!

Hello Irene, I'm really looking forward to this trip with my family. I noticed one minor problem with our itinerary, though. On their Web site, Agua World announced that several of its main attractions will be closed on the 29th of October. It would be really disappointing to miss out on roller coaster rides and water slides by just one day. Would be possible to switch the dates so that we visit Historic Old Town first, and then go to Agua World the next day? Please respond as soon as possible since it's only a few days away. Thanks in advance.

Daniel Palmer

- 176.** Why did Ms. Tucker send the e-mail?
- (A) To alter an existing reservation
 - (B) To confirm a reservation
 - (C) To give tourist attraction information
 - (D) To offer a package discount
- 177.** What is stated about transportation?
- (A) A one-day pass will be purchased.
 - (B) Boat tours must be reserved in advance.
 - (C) Local buses stop at major hotels.
 - (D) Shuttles depart twice per hour.
- 178.** What can be inferred about Mr. Palmer's reservation?
- (A) It requires a valid credit card.
 - (B) He will have to pay to alter it.
 - (C) Group members' names are needed.
 - (D) It was made months in advance.
- 179.** What will Mr. Palmer's family most likely do on October 29?
- (A) Visit a historic town
 - (B) Enjoy water slides
 - (C) Check into the hotel
 - (D) Take a returning flight
- 180.** In the second e-mail, the word "miss" in paragraph 1, line 4, is closest in meaning to
- (A) escape
 - (B) avoid
 - (C) overlook
 - (D) skip

Questions 181-185 refer to the following notice and e-mail.

NOTICE TO VISITORS AND WORKERS OF MOON DART TOWER

Monday, March 2

Beginning one week from today, new building security measures will be put into effect. Anyone entering or exiting the building must have a security badge. Each company located in the building can simply apply through their own HR department. As of the morning of March 9, everyone will require a badge.

If you are not a regular employee of one of the companies in our office building, you must get a visitor's pass from the building's security desk located in the lobby on the first floor. You will need to present a valid photo ID as well as include your name and phone number on our sign-in database. Your associate can either escort you personally or send an advance notification to security, in which case you will be allowed to go up to your destination on your own.

These new security measures come at the request of several companies located within our building. We thank you for your understanding and we appreciate in advance your compliance with these new rules. If you have any questions or concerns, feel free to contact Agnes Cox from building administration. You can reach her by phone at 917-555-4672 or by e-mail at acox@moondarttoweradmin.com.

e-mail

Date: March 18
To: Agnes Cox <acox@moondarttoweradmin.com>
From: Yvonne Christensen <ychristensen@divinesales.org>
Subject: New Visitation Regulations

Good afternoon Ms. Cox,

I work for a company called Divine Sales, which is not located in the Moon Dart Tower. Starting this month, however, I have to make visits every Monday to Wild Card Publishing, which is located on the seventh floor of your building. Since I am not an employee of their company, their HR department is unable to issue a security badge for me. I had to get a pass from security on the first day this policy went into effect. Going through this procedure to obtain a visitor's pass when I go there once a week is extremely inconvenient. I wanted to know if your security department could issue a special pass or badge for me so that I don't have to waste time getting a temporary badge each week. Thank you in advance for your consideration.

Sincerely,

Yvonne Christensen
Field Agent
Divine Sales

- 181.** What is the purpose of the notice?
- (A) To propose a tighter security policy
 - (B) To inform people of a new procedure
 - (C) To gather feedback from employees
 - (D) To introduce a new department
- 182.** In the notice, the word “regular” in paragraph 2, line 1, is closest in meaning to
- (A) common
 - (B) frequent
 - (C) average
 - (D) official
- 183.** What is NOT mentioned as a requirement for visitors?
- (A) Be followed by a personal escort
 - (B) Show an identification
 - (C) Sign into a guest database
 - (D) Give their contact information
- 184.** What is suggested about Ms. Christensen?
- (A) She requested new security measures.
 - (B) Her parking fee will be waived.
 - (C) Her information has not been stored on the sign-in database.
 - (D) She works closely with Wild Card Publishing.
- 185.** When did Ms. Christensen first get a visitor’s pass at Moon Dart Tower?
- (A) On March 2
 - (B) On March 9
 - (C) On March 16
 - (D) On March 18